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***Delaware Nursing Home Residents  
Quality Assurance Commission***

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**Meeting of November 14, 2017**

**9:30 a.m.**

**DDDS Fox Run**

**2540 Wrangle Hill Rd**

**2<sup>nd</sup> floor Training Room "A"**

**Bear, DE 19701**

**AGENDA**

1. Call to order
2. Approval of the meeting minutes of:  
  
September 12, 2017
3. Discussion of:  
  
QART Report – Tom Murray, DLTCRP Deputy Director  
  
Staffing Report – Tom Murray, DLTCRP Deputy Director  
  
LTC Ombudsman Program – Teresa Ritter, DHSS State Ombudsman  
  
CNA Schools– Erlease Freeman, RN, Division of Long Term Care Residents Protection
4. Old Business/New Business  
  
Legislative sub-committee  
  
DNHRQAC Memberships
5. Public Comment
6. Next meeting will be held January 9, 2018 @ 9:30 AM. The location: Legislative Hall - 150 Martin Luther King Blvd Tatnall Bldg, Room 112 Dover, DE 19901.
7. Adjournment

**The Agenda items as listed may not be considered in sequence. This Agenda is subject to change and may include additional items, such as Executive Sessions, or deletion of items.**